

# Define your IT Solution

## Penta Packages

### PUBLIC EXPRESS

- ▶ Public cloud
- ▶ Any business
- ▶ Easy setup



#### PENTA 365

- ▶ Productivity software
- ▶ Penta managed
- ▶ Short term backups
- ▶ Optional remote backups
- ▶ Public cloud security
- ▶ On-demand IT support
- ▶ No data protection
- ▶ Cost efficient

### BUSINESS READY

- ▶ Private cloud
- ▶ Any business
- ▶ Turn-key, ready to go



#### BUSINESS CLOUD

- ▶ Business-ready applications
- ▶ Penta managed
- ▶ Long term backups
- ▶ Disaster recovery ready
- ▶ High security + SLA
- ▶ Premium service desk
- ▶ Data protection
- ▶ Fixed & predictable budget

### CUSTOM BUILT

- ▶ Private cloud and infrastructure
- ▶ Any business
- ▶ Custom setups



#### CORPORATE CLOUD

- ▶ On-demand computing workloads
- ▶ Self or Penta managed
- ▶ Long term backups
- ▶ Custom-made disaster recovery
- ▶ High security + SLA
- ▶ Premium service desk
- ▶ Data protection
- ▶ Flexible billing

☁️ Mix features from the packages above, and/or integrate them as hybrid with your in-house IT ☁️

## INCLUDED AS STANDARD ON ALL PENTA PRODUCTS:



#### IT SUPPORT

- ▶ Premium Service Desk
- ▶ Assigned Account Manager
- ▶ VIP & Critical Support



#### SECURITY

- ▶ Bank Level Security
- ▶ 24/7 Monitoring
- ▶ Regular Penetration Tests



#### IT GOVERNANCE

- ▶ Regulatory Compliance
- ▶ Yearly Audits
- ▶ Included at no extra cost



#### TECHNICAL EXPERTISE

- ▶ Specialist Teams
- ▶ Bespoke Setups
- ▶ CTO as a Service



#### INNOVATION

- ▶ Latest Technology
- ▶ R&D Labs
- ▶ Business Transformation

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# Service Portfolio



PENTA  
365



BUSINESS  
CLOUD



CORPORATE  
CLOUD

GENERAL CHARACTERISTICS			
Business type	Any	Any	Any
Cloud type	Public	Private	Private
Dedicated infrastructure and servers	Option*	Yes	Yes
Billing	Per user/Resource*	Per user	Flexible
Contract duration	One year	One or three years	One or three years
MANAGEMENT			
Self-managed			✓
Penta managed	✓	✓	Option
BUSINESS APPLICATIONS			
Microsoft Office applications	✓	✓	Option
Virtual desktop	Option	✓	Option
Business and financial apps		✓	Option
Client third-party software		✓	✓
COMMUNICATIONS			
Microsoft Teams	✓	Option	Option
VoIP telephony and switchboard	Option	✓	Option
Hosted Microsoft Exchange email	✓	✓	Option
SECURITY			
Bank-level security		✓	✓
Secure private network		✓	✓
Data encryption		✓	✓
Anti-spam / Anti-malware	✓	✓	Option
Secure access – multi-factor authentication	✓	✓	Option
Security audits		✓	Option
Mobile device management and security	✓	✓	Option
Penta Sentinel SIEM - Security Monitoring	Option	Option	Option
Web filtering	Option	Option	Option
BACKUP AND DISASTER RECOVERY			
Backup retention	90 days	5+ years	5+ years
Remote backups, any retention	Option	✓	✓
Disaster Recovery-ready		✓	✓
Backup-as-a-Service	Option	Option	Option
SUPPORT AND HARDWARE MANAGEMENT			
Premium, all-inclusive support	Option	✓	Option
24/7 critical and VIP support		✓	✓
Assigned account manager		✓	✓
Local office equipment management	✓	✓	Option
CLOUD STORAGE			
Microsoft OneDrive	✓		
Private cloud storage		✓	✓
Penta SecureBox - Secure corporate file sharing		✓	Option
AUDITING AND IT GOVERNANCE			
Data Loss Prevention and tamper-proofing systems	✓	✓	Option
Comprehensive IT infrastructure audits	On demand	On demand	On demand
Continuous compliance reports – ISAE 3402 Type II		✓	Option
FINMA, DFSA, SEC, PRA, GDPR, NIST compliance	Option*	✓	Option