

Premium IT Service

The international tax advisory

Company Y is a medium-sized international tax advisory consortium with offices and consultants in Switzerland and in multiple locations world-wide.

Company W (541) Executive summary



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The company needs to maintain an efficient and secure IT infrastructure that both granular data control to limit access to only the necessary persons as well as sharing capabilities, and being able to connect from geographically distant and remote locations.

Solution and Value realized

1. Centralized IT

Without having to invest in costly IT teams and equipment, Company W is able to offer their consultants an efficient and comprehensive IT setup with excellent support and long-term institutional knowledge of their operations.

2. Granular security control

Operating on a need-to-know basis, the various consultants and offices are carefully segregated with file permissions maintained centrally with robust approval processes and regular access reporting.

3. In-depth logs

Company W uses Penta's extensive logging capabilities to be able to respond to internal and external audits, whether dealing with client or internal operations by email communications, in-file commenting or recorded telephone conversations.

Company W (541) Services provided



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- H Windows licensing
- Multiple proprietary fiduciary and accounting softwarePenta
- **IIII** Fully managed by Penta
- Extended support desk and on-site intervention
- 24/7 monitoring, on-call and VIP service
- 5-year+, enterprise backup and restore
- On-going auditor-ready, regulatory compliant reports
- 99.9% SLA

Monthly cost



Fixed, USD 13,000



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