

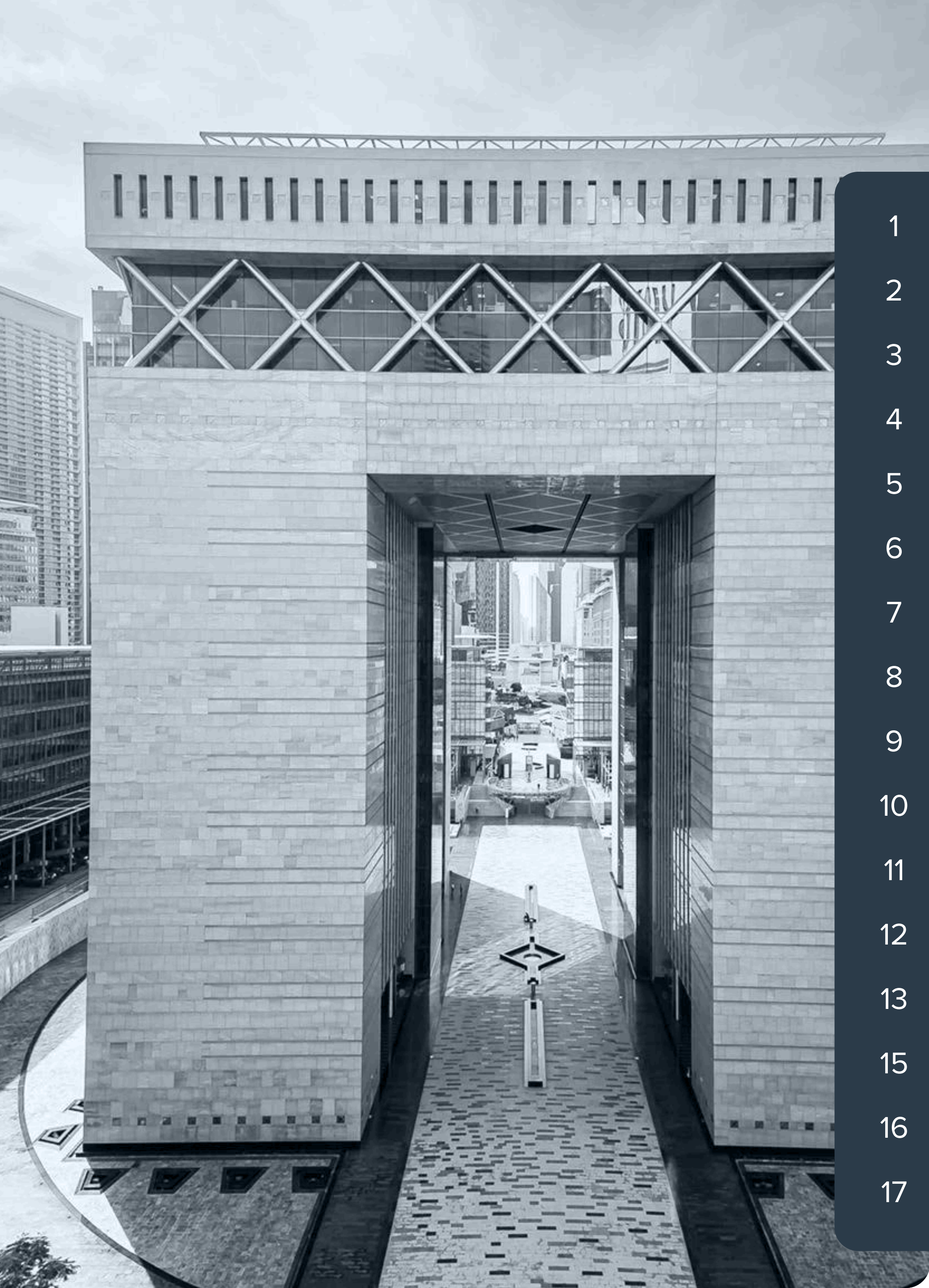


COMPANY PROFILE

2025

penta.ch





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ABOUT PENTA

About Penta

PENTA IS A PREMIER PRIVATE CLOUD HOSTING COMPANY, DEDICATED TO PROVIDING COMPREHENSIVE, SECURE, COMPLIANT IT SERVICES.

Penta's clients are predominantly in the financial sector and other sensitive industries that require high reliability, data security, regulatory compliance and ensured business continuity.

Operating out of two key global financial centres in **Geneva and Dubai**, Penta boasts first-hand expertise in attaining and upholding compliance with regulations such as those of **FINMA** and the **DFSA**.

Penta is the first organisation in UAE & Switzerland to be **certified with the 2022 edition of ISO 27001**, which is an internationally recognised standard for managing and protecting sensitive information.

Penta is also a certified Investor in People, which is considered the gold standard for people management, and represents our commitment to following international best practices in human resources.

A PARTNER THAT PUTS TRUST FIRST

Your data is Penta's mission. The servers that secure it. The applications that use it. The people who support it.

So choose an experienced team, ultra-modern equipment, and secure data centers, in two financial capitals where trust is never a given – it's earned. Since inception in 1996, Penta's promise has never changed: **Your IT is in safe hands.**



OUR PRESENCE

Our Presence

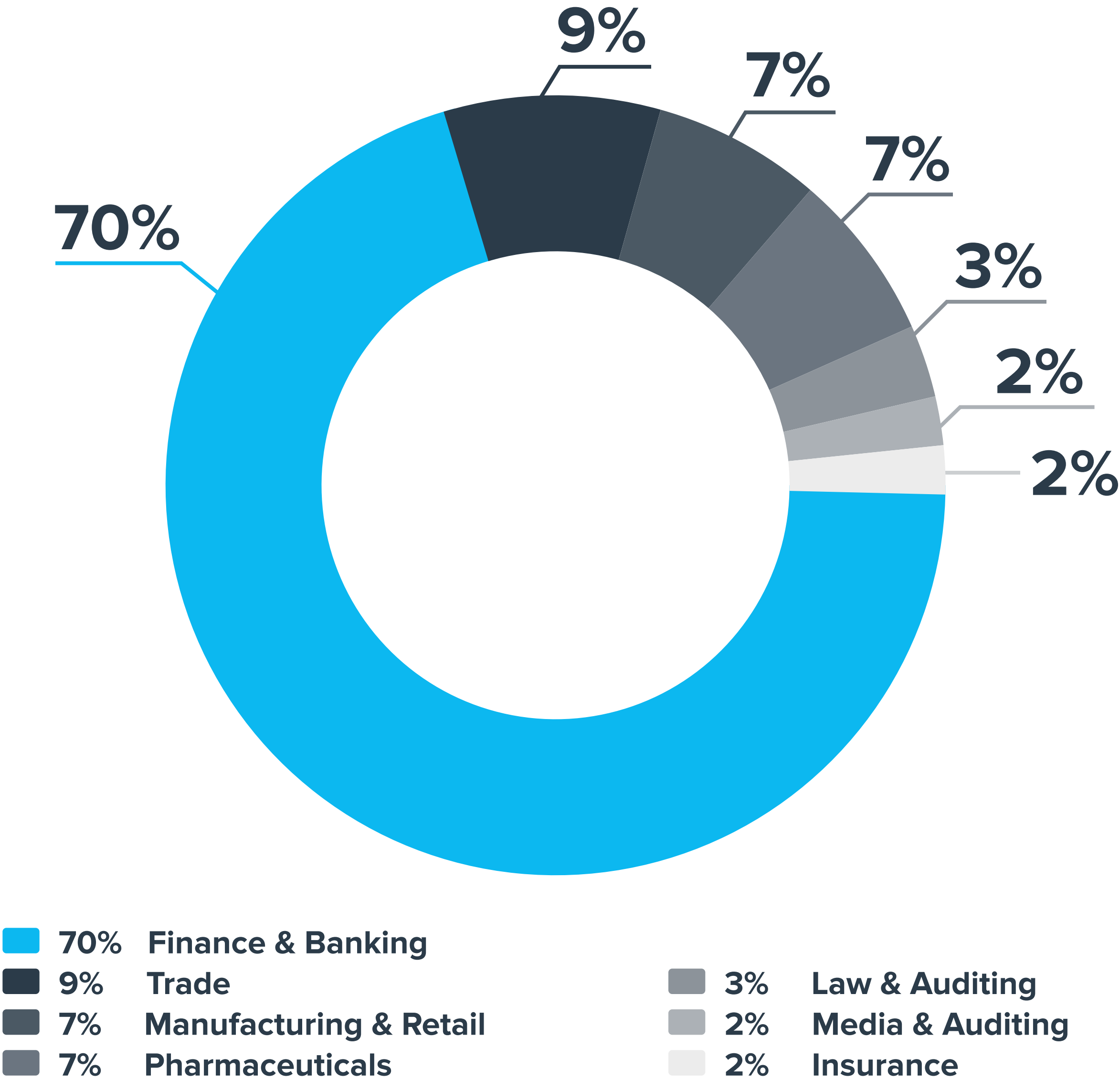
Based in Geneva's financial district and Dubai International Financial Centre, Penta is the preferred choice for **over 120 financial firms**, including many wealth managers.

 Offices and primary data centre:

- Geneva
- Dubai

 Secondary data centre:

- Dubai
- Lausanne





WHAT WE DO

What We Do

PRIVATE CLOUD



Managed Private Cloud Hosting

Reap all the benefits of a physical server room and dedicated in-house team, without paying for, managing, or running one, thanks to Penta's private cloud solutions.

With Penta you can:

- Run your own IT infrastructure, offsite
- Maintain a full IT department without any people in-house
- Keep data accessible across all devices
- Maintain compliance with ease
- Reduce both cost and complexity

SERVICE



Bespoke IT Services

Whether you want to manage your IT in-house or have it fully managed in one of our highly secure data centres, we take a proactive approach to serving your IT needs.

With Penta you get:

- Experienced, friendly technical team
- State-of-the-art service desk
- 24/7 SLA-backed support
- Real-time monitoring and IT security
- Predictable costs, compliance support, and disaster recovery

SECURITY



Robust Cybersecurity

Penta delivers bespoke security solutions crafted by cybersecurity experts with cutting-edge technology.

With Penta you get:

- Comprehensive data monitoring
- AI-powered threat detection and analysis
- 24/7 expert SOC management as your outsourced team
- Cybersecurity awareness training
- Automated reporting for complete IT health and visibility

COMPLIANCE



Simplified IT Compliance

With a skilled team, advanced equipment, and secure data centres, we ensure you exceed regulatory and compliance requirements.

With Penta you get:

- An annual independent audit of your IT by EY, at no extra cost
- Compliance-ready infrastructure (SOX, HIPAA, PCI, SSAE, GDPR, etc.)
- Fulfilment by design for any specific audit requirements
- Backup and disaster recovery services

SOLUTIONS



Our Solutions

Penta provides complete IT solutions for data hosting and security, regulatory compliance, and support.

Our solutions are designed for businesses in sensitive industries such as the financial and legal sectors.



CLOUD SOLUTIONS

Enable safer, faster innovation, flexible resources and economies of scale.



BUSINESS SOLUTIONS

Streamline operations, mitigate downtime and maximise growth.



CYBER RISK SOLUTIONS

Identify vulnerabilities, mitigate risks and gain a competitive advantage.



IT COMPLIANCE SOLUTIONS

Elevate IT compliance, save time and conserve resources.

END-TO-END IT SOLUTIONS, WITH AN EMPHASIS ON TRUST

Experience the true power of synergy by partnering with a single provider for all your IT needs. From managed private clouds and infrastructure, to collaboration and communication solutions for your business, we offer the full range of cyber risk and compliance services.

**PENTA IS THE PARTNER
YOU CAN DEPEND ON**

Cloud Solutions

Enable safer, faster innovation, flexible resources and economies of scale.



Private Cloud

Take advantage of all the benefits of a server room and in-house team, at a fraction of the price and maintenance time. Have full access to and control of your data at all times, without it ever leaving Penta's ultra-secure data centre.



Infrastructure as a Service

Our cloud infrastructure services allow you to deploy rapidly and scale easily, all while reducing costs and increasing performance. Let Penta create the perfect, most secure infrastructure for your business.



Application Hosting

Whether you're looking to host an ERP system, a portfolio management software, or any kind of application, you can rely on Penta's managed application hosting services for the highest availability, toughest security and fastest delivery.

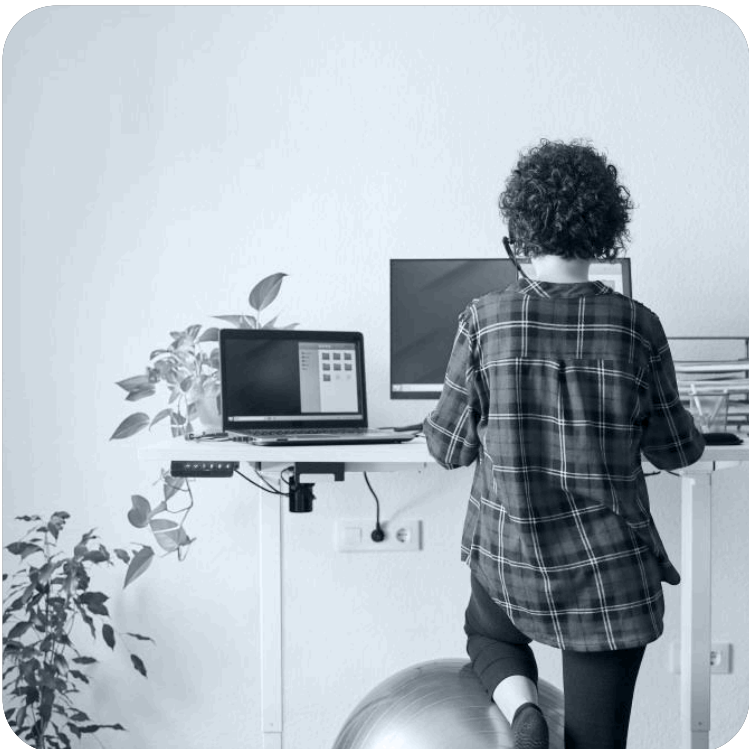
Business Solutions

Streamline operations, mitigate downtime and maximise growth.



Managed IT Services

Penta is your strategic choice when it comes to managed services, offering you support with all your IT needs. We are backed by decades of experience, ultra-modern equipment, and secure owned and managed data centres.



Virtual Desktops

Virtual desktops are a cost-effective way of moving your desktops and applications to the cloud and making them accessible any time, from anywhere, empowering remote work and productivity while reducing costs and increasing both security & efficiency.



Secure Communications

We provide you with a unified platform for all your communication channels including VoIP phone calls, voicemail, video conferencing, email, and instant messaging applications.



Secure File Sharing

If you're looking for a simple and safe way to store and share critical business data with your team, and do not wish to use publicly available software, Penta's SecureBox is the ideal secure file sharing solution for you.

Cyber Risk Solutions

Identify vulnerabilities, mitigate risks and gain a competitive advantage.



Awareness Training

Empower your team to become the strongest link with our tailor-made programmes that are designed around your teams' current level of awareness and your business environment & needs.



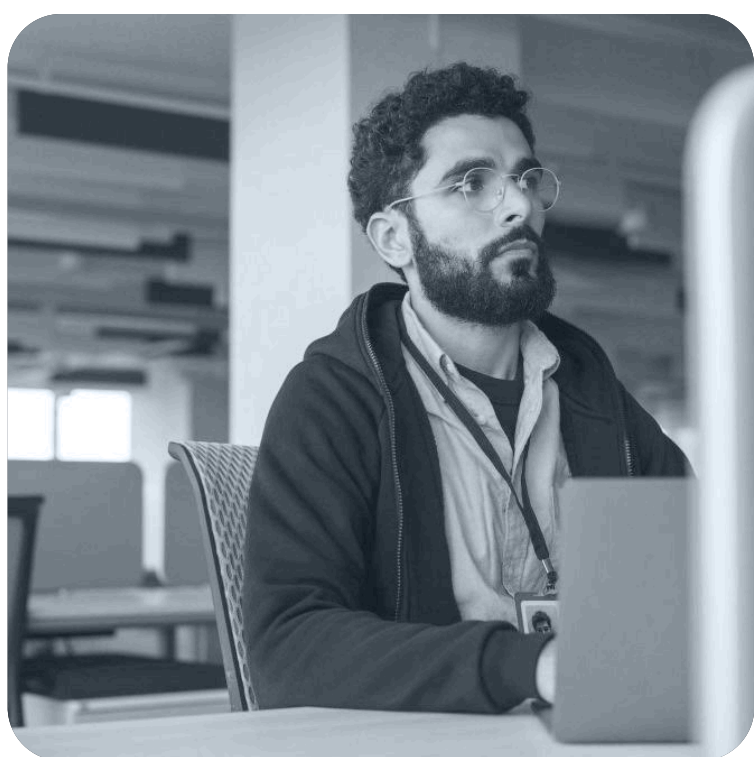
Backup as a Service

Penta BaaS is a future-proof data protection solution that offers fast and reliable backup and replication of your entire IT environment to the cloud of your choice, or to Penta's secure data centres.



Security Monitoring

Secure your perimeter and mitigate threats with Penta Sentinel, our custom-designed SIEM solution delivered as a managed service backed by a 24/7/365 Security Operations Centre and built-in regulatory compliance.

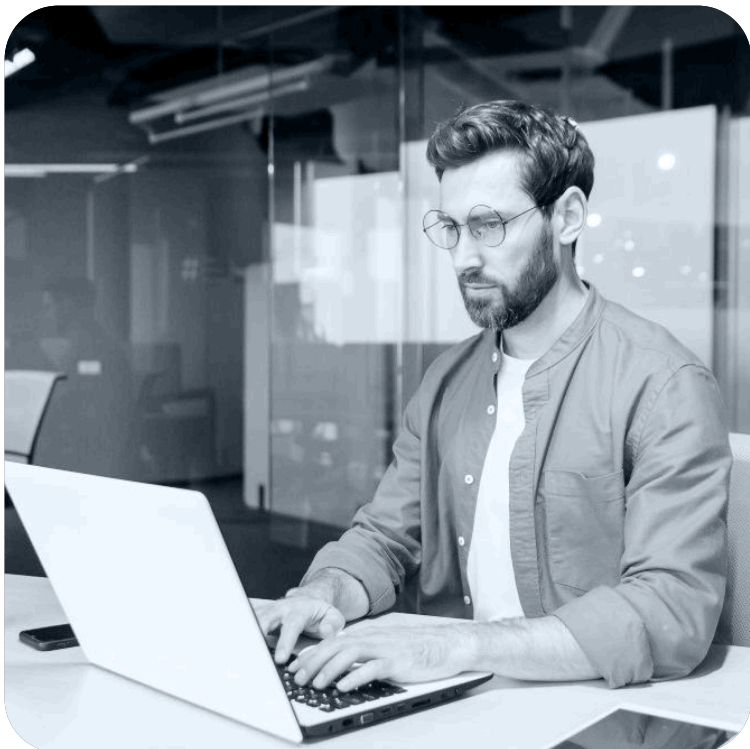


Penetration Testing

Test your defences and increase your resilience with our pentesting solutions, which are custom-built and designed around your environment and needs.

IT Compliance Solutions

Elevate IT compliance, save time, conserve resources.



IT Audits

We offer comprehensive IT audit services tailored to assess your IT infrastructure, identify risks, and ensure regulatory compliance.



IT Policy Development

Protect your IT resources and assets with the right policies and procedures, which are aligned with your business needs and regulatory compliance requirements.



IT Compliance (DFSA, FINMA, etc.)

Our IT compliance experts can help you put the right systems and controls in place to manage IT risks and meet the compliance requirements of regulatory bodies like the DFSA, FINMA, FSRA and others.



ISO 27001 Compliance

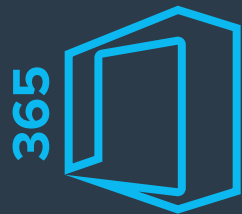
Achieve and maintain ISO 27001 certification with our expert guidance. We help you implement robust information security management systems to protect data, reduce risks, and meet global security standards.



PLANS

Our Plans

Penta offers a plan for everyone, tailoring each solution to your unique needs—ensuring the technology adapts to you, not the other way around.



MICROSOFT 365

Agile cloud solution for start-ups and SMEs, serviced and supported by Penta.



BUSINESS CLOUD

Complete turn-key IT solution for any small- to medium-sized business, managed by Penta.



CORPORATE CLOUD

Highly customised enterprise-scale IT, infrastructure designed and maintained by Penta.

Microsoft 365

The agile Microsoft 365 cloud solution for start-ups and SMEs — serviced and supported by Penta.

Microsoft 365 is ideal for your business if:

- You want to optimize your IT costs and make them more predictable and manageable
- You have strict, complex compliance requirements and need robust data protection and security controls
- You require built-in compliance capabilities through Microsoft Purview
- Your IT department is at capacity, and you don't want to take on more staff
- You need guaranteed uptime, backed by SLAs
- You need 24/7 monitoring and management of your private cloud
- You rely on backup and disaster recovery services

This secure and scalable solution is fully supported by Penta's team of certified engineers and compliance experts—ensuring peace of mind across operations, compliance, and security.



Business Cloud

Enable, empower and optimise remote work with a business cloud that works in exactly the way you need it to.



Business Cloud is ideal for your business if:

- You're an SMB with a small (or no) in-house IT team
- You want complete control over your data and applications, on your premises
- You have to meet compliance requirements and cannot use public cloud solutions
- You prefer an OPEX model, whereby you pay a predictable amount for only what you use
- You want infrastructure that scales with you as your business grows

Corporate Cloud

An enterprise-scale, custom-built IT infrastructure with hands-on controls.

Corporate Cloud is ideal for your organisation if:

- You are looking to optimise your IT costs and make them more predictable and manageable
- You have to meet strict and complex compliance requirements that are hard to track
- Your IT department is shorthanded, and you have no plans to hire
- You need guaranteed uptime backed by SLAs
- You need 24/7 monitoring and management of your private cloud
- You need backup and disaster recovery as services



Comparison

Penta offers a plan for everyone, tailoring each solution to your unique needs—ensuring the technology adapts to you, not the other way around.

Public express

MICROSOFT 365

365



- Public cloud
- Any business
- Easy setup

- Productivity software
- Penta managed
- Short-term backups
- Optional remote backups
- Public cloud security
- On-demand IT support
- No data protection
- Cost efficient

Business ready

BUSINESS CLOUD



- Private cloud
- Any business
- Turn-key, ready to go

- Business-ready applications
- Penta managed
- Long-term backups
- Disaster recovery ready
- High security + SLA
- Premium service desk
- Data protection
- Fixed and predictable budget

CUSTOM built

CORPORATE CLOUD



- Private cloud and infrastructure
- Any business
- Custom setups

- On-demand computing workloads
- Self or Penta managed
- Long-term backups
- Custom-made disaster recovery
- High security + SLA
- Premium service desk
- Data protection
- Flexible billing

Mix features from the packages above, and/or integrate them as hybrid with your in-house IT

Included as standard on all Penta products:



IT SUPPORT

- Premium Service Desk
- Assigned Account Manager
- VIP & Critical Support



IT GOVERNANCE

- Regulatory Compliance
- Yearly Audits
- Included at no extra cost



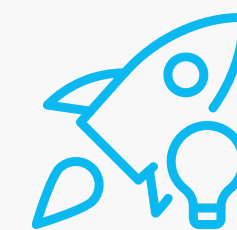
SECURITY

- Bank Level Security
- 24/7 Monitoring
- Regular Penetration Tests



TECHNICAL EXPERTISE

- Specialist Teams
- Bespoke Setups
- CTO as a Service



INNOVATION

- Latest Technology
- R&D Labs
- Business Transformation

PRODUCTS



Our Products

Our products offer a cost-effective, **HIGHLY SECURE ALTERNATIVE TO PUBLIC CLOUD SOLUTIONS**, seamlessly complementing our services while giving you the confidence and peace of mind of operating on a private cloud in your preferred data jurisdiction.



Phi Chat

Secure AI System for Finance

Revolutionise data retrieval with AI built for privacy and precision. Hosted entirely on our highly secure internal server, Phi Chat scans and "ingests" the entirety of your internal company business data and information to bring you accurate answers to your queries in seconds.



SecureBox

Ultra-Secure File Sharing System

Ultra-secure file sharing system. Access your data anywhere and backup, view, sync and share-all under your control.



Penta Sentinel

Next-Generation Security Monitoring

Penta Sentinel is a comprehensive SIEM solution crafted by Penta's cybersecurity experts using state-of-the-art technologies, customised for each of our clients and delivered as a managed service backed by a 24/7/365 Security Operations Centre and built-in regulatory compliance.



Penta eSign

Fast and Secure Digital Signatures

Streamline, simplify and safeguard your document signing process with Penta eSign. Integrity and confidentiality are guaranteed, thanks to Penta's private cloud, and the advanced encryption methods we use to authenticate and secure your documents and signatures.



Penta BaaS

Future-Proof Data Protection Solution

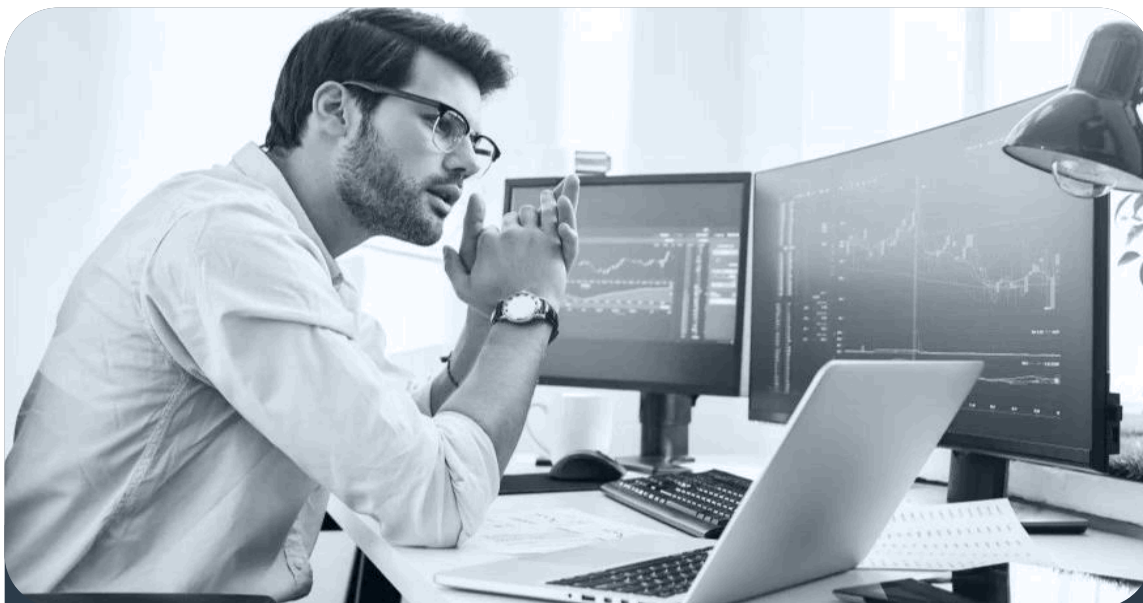
Penta BaaS is an industry-leading Backup-as-a-Service solution for data protection, designed to meet the needs of modern businesses of all sizes. Penta BaaS offers fast and reliable backup and replication of your entire IT environment to the cloud of your choice, or to Penta's secure data centres.



SECTORS

Sectors We Serve

Our solutions are designed for compliance-heavy verticals and sensitive industries such as:



FINANCIAL SERVICES

Penta is the first choice for over 120 financial organizations.



LEGAL SERVICES

Boost your productivity while staying compliant.



HEALTHCARE

Unleash the potential of health IT without the headache.



EDUCATION

Deliver excellence while staying secure and compliant.



GOVERNMENT

Enable digital transformation with total security and compliance.



ENERGY AND UTILITIES

Make the best use of technology to serve your organisational goals.



MANUFACTURING

Keep your IT as streamlined as your production lines.



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