

Empowering productivity. Securing compliance.

# A seamless way to work – backed by compliance expertise and Swiss-grade security

Microsoft 365 offers the tools your team already loves.

But when paired with Penta's private cloud infrastructure, certified expertise and 24/7 support, it becomes a powerful platform for secure, compliant, and resilient digital operations.

Whether you're an SME or a regulated financial firm, Microsoft 365 with Penta gives you the confidence to collaborate anywhere, anytime, and without compromise.



#### Who is Microsoft 365 for?

- Start-ups and SMEs with no in-house IT
- Businesses needing predictable IT costs
- Organisations scaling fast and needing flexibility
- Teams working remotely or across locations
- Regulated firms requiring enhanced security and compliance

## Why choose Microsoft 365 with Penta?



**Custom** implementation

Delivered by certified engineers with deep Microsoft and infrastructure expertise



#### **Smooth integration**

Seamlessly connects Microsoft 365 with your existing apps and systems



# Compliance-ready setup

Configured to meet FINMA, DFSA, GDPR and ISO 27001 standards (when paired with hybrid cloud)



# **Enhanced security** posture

Best practices for access control, encryption, threat protection and endpoint security



#### **Optional hybrid cloud**

Store sensitive data in sovereign Swiss or UAE data centres



# Adoption & training support

Equip teams with practical know-how to use Microsoft 365 securely and effectively



Responsive, local support

Geneva- and Dubaibased engineers providing real-time assistance and escalation paths



# Sector-specific expertise

Trusted by 120+ financial and regulated organisations since 1996

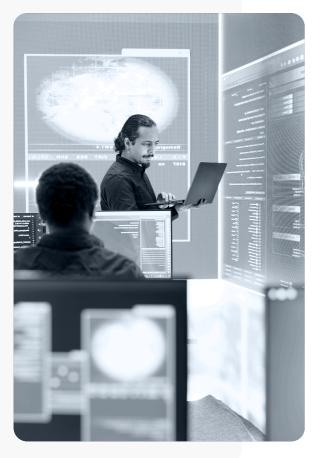
#### **Value-Added Services & Add-Ons**

Included with every deployment, delivered by Penta's team of certified engineers and regulatory experts:

- Complete environment setup & migration
- Microsoft 365 training & adoption workshops
- Teams, OneDrive, Exchange configuration
- 24/7 premium support with VIP response
- Compliance documentation & DR readiness
- Penta SecureBox integration (optional)

#### **Boost Your Microsoft 365 with Penta**

Enhance your solution with specialised add-ons tailored for security, compliance and resilience.

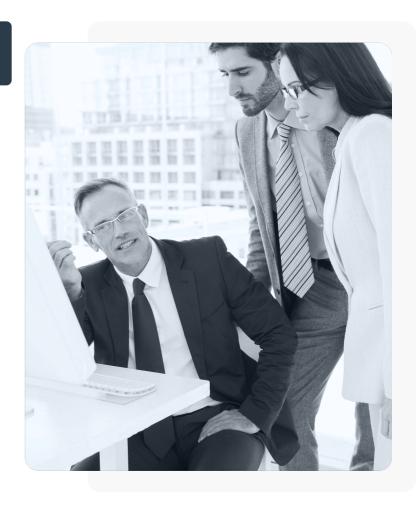


### **Cyber Security**

- Microsoft Defender for Endpoint
  Plan 2 Advanced threat protection with behavioural analytics and EDR
- Penta Sentinel (SIEM) Continuous threat monitoring and alerting with full compliance alignment
- Penetration Testing Custom pentesting simulations for risk detection
- Cybersecurity Awareness Training –
  Role-based learning to reduce insider risk
- Web Filtering & Device Security (Intune) Enforce policies and secure remote endpoints

# Compliance, Governance and Data Protection

- Data Loss Prevention (DLP) Monitor and block unauthorised data sharing
- Microsoft Purview Centralised governance, compliance insights, and risk management
- Microsoft Customer Key Retain full control over encryption keys for M365 data
- SOC 2 Type II Continuous audit-ready reporting (available in hybrid options via Penta's infrastructure)





# **Resilient Business Continuity**

- Backup-as-a-Service (Penta BaaS)
  Encrypted, redundant backup hosted in sovereign jurisdictions
- Disaster Recovery Ready DR planning and automated failover capabilities
- Hybrid Hosting for Data Sovereignty – Combine Penta private cloud with Microsoft 365 to keep sensitive workloads in Switzerland or the UAE

Microsoft 365 with Penta: What's Included	Business Premium	Enterprise E3	Enterprise E5
APPLICATIONS AND COMMUNICATION			
Microsoft 365 Apps	Business	Enterprise	Enterprise
Microsoft 365 Exchange Email	Plan 1 (50 GB)	Plan 2 (100 GB)	Plan 2 (100 GB)
Microsoft SharePoint	Plan 1	Plan 2	Plan 2
Microsoft Teams	<b>~</b>	~	<b>~</b>
Microsoft Teams Phone <sup>1</sup>	_	_	<b>~</b>
3CX VoIP Telephony	+	+	+
Microsoft CoPilot	<b>~</b>	~	<b>~</b>
STORAGE, BACKUPS AND DISASTER RECOVERY			
Microsoft OneDrive	Plan 1 (1 TB)	Plan 2 (1 TB+)	Plan 2 (1 TB+)
Backup Retention by Microsoft	90 Days	90 Days	90 Days
Remote Backups to Penta's Private Cloud - Any retention period	~	~	<b>~</b>
Penta SecureBox Secure File Sharing System	+	+	+
Disaster Recovery for Microsoft 365	<b>~</b>	<b>~</b>	<b>~</b>
Disaster Recovery for Hosted Apps (on Azure or Penta's Private Cloud)	+	+	+
COMPLIANCE			
Continuous Compliance Reports - ISA 3402 Type II / SOC II	_	~	<b>~</b>
SECURITY AND COMPLIANCE			
Anti-Spam / Anti-Malware	<b>~</b>	<b>~</b>	<b>~</b>
Secure Access - Multi-factor Authentication	<b>~</b>	<b>~</b>	<b>~</b>
Mobile Device Management and Security - Intune	<b>~</b>	<b>~</b>	<b>~</b>
Data Loss Prevention	<b>~</b>	<b>~</b>	<b>~</b>
Defender Plan 2	_	<b>~</b>	<b>~</b>
Microsoft Purview	_	<b>~</b>	<b>~</b>
Privileged Access Management	_	_	<b>~</b>
Message Encryption Key (Advanced)	_	_	+
Comprehensive IT Audits & Pentesting	+	+	+
Security Monitoring through Penta SIEM	+	+	+
FINMA, DFSA, FSRA, DORA, PRA, GDPR, NIST Compliance	+	+	+
SUPPORT			
Fully managed by Penta	<b>~</b>	<b>~</b>	<b>~</b>
Local office equipment management	<b>~</b>	<b>~</b>	<b>~</b>
24/7 Critical and VIP Support	<b>~</b>	<b>~</b>	<b>~</b>
ISO 27001:2022 Certified Managed IT Services	~	<b>~</b>	<b>~</b>
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<sup>&</sup>lt;sup>1</sup> Microsoft Phone may not work in certain countries.



### **Frequently Asked Questions**

#### Will I lose Microsoft support if I switch to Penta?

No. You retain full Microsoft support. Penta enhances your experience with 24/7 local support and compliance expertise.

### Will there be downtime during setup or migration?

Not at all. Our engineers ensure a seamless migration process without disruption.

#### Can I keep my current Microsoft licences?

Yes, in many cases we can transfer or optimise existing licences.

### Is my data really more secure with Penta?

Yes. With Penta, your data is hosted in private clouds in Switzerland or the UAE — outside of the public cloud and under strict data sovereignty controls.

#### What if I want to scale or add services later?

Our plans are modular and fully scalable — you can expand anytime with zero hassle.





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