

Define your IT Solution

Penta Packages



Agile Cloud

MICROSOFT 365



- Public cloud
- Any business
- Easy setup

- Productivity software
- Penta managed
- Short-term backups
- Optional remote backups
- Public cloud security
- On-demand IT support
- No data protection
- Cost efficient

Hybrid Ready

BUSINESS CLOUD



- Private cloud
- Any business
- Turn-key, ready to go

- Business-ready applications
- Penta managed
- Long-term backups
- Disaster recovery ready
- High security + SLA
- Premium service desk
- Data protection
- Fixed and predictable budget

Custom Built

CORPORATE CLOUD



- Private cloud and infrastructure
- Any business
- Custom setups

- On-demand computing workloads
- Self or Penta managed
- Long-term backups
- Custom-made disaster recovery
- High security + SLA
- Premium service desk
- Data protection
- Flexible billing

Mix features from the packages above, and/or integrate them as hybrid with your in-house IT



IT SUPPORT

- Premium Service Desk
- Assigned Account Manager
- VIP & Critical Support



IT GOVERNANCE

- Regulatory Compliance
- Yearly Audits
- Included at no extra cost



SECURITY

- Bank Level Security
- 24/7 Monitoring
- Regular Penetration Tests



TECHNICAL EXPERTISE

- Specialist Teams
- Bespoke Setups
- CTO as a Service



INNOVATION

- Latest Technology
- R&D Labs
- Business Transformation

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GENERAL CHARACTERISTICS

 Business Type	Any	Any	Any
 Cloud Type	Public	Hybrid	Private
 Dedicated Infrastructure	No	Virtual	Physical
 Billing Model - Pay as You Go	Per User	Per User	Per IT Resource
 Contract Duration	1 Year	1-3 Years	3-5 Years

MANAGEMENT

 Managed by Penta	✓	✓	✓
 Self-Managed	—	—	+

BUSINESS APPLICATIONS

 Microsoft Office Applications	✓	✓	+
 Third-Party Application Hosting	—	✓	✓

COMMUNICATIONS

 Microsoft Teams	✓	✓	+
 3CX VoIP Telephony	+	+	+
 Microsoft 365 Exchange	✓	✓	+

SECURITY

 Bank-Level Security	+	✓	✓
 Data Encryption	+	✓	✓
 Secure Remote Access with MFA	✓	✓	✓
 Penetration Testing	—	✓	✓
 EndPoint Management and Security	✓	✓	+
 Privileged Access Management	+	+	+
 Web Filtering	+	+	+

BACKUP AND DISASTER RECOVERY

 Backup Retention	+	5+ years	5+ years
 Remote Backups to Secondary Sites	—	✓	✓
 Disaster Recovery-Ready	—	✓	✓

SUPPORT AND HARDWARE MANAGEMENT

 Level 1 Support - End User	✓	✓	—
 Level 2 & 3 Support - IT Environment	+	✓	—
 24/7 Critical and VIP Support	✓	✓	✓
 Assigned Account Manager	+	✓	✓

CLOUD STORAGE

 Microsoft OneDrive	✓	—	—
 Private Cloud Storage	—	✓	✓
 Penta SecureBox - Secure Corporate File Sharing	—	✓	+

AUDITING AND IT GOVERNANCE

 Data Loss Prevention and Tamper-Proofing Systems	✓	✓	+
 Comprehensive IT Infrastructure Audits	+	✓	✓
 Continuous Compliance Reports – SOC 2 Type II	—	✓	+
 FINMA, DFSA, FSRA, SEC, PRA, GDPR, NIST Compliance	✓	✓	+