

# Define your IT Solution



Your IT Everywhere, Always.

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## Penta Packages



### Penta Azure 365

#### PUBLIC EXPRESS

- ▶ Public cloud
- ▶ Any business
- ▶ Easy setup
- ▶ Productivity software
- ▶ Penta managed
- ▶ Short term backups
- ▶ Optional remote backups
- ▶ Public cloud security
- ▶ On-demand IT support
- ▶ No data protection
- ▶ Cost efficient



### Business Cloud

#### BUSINESS READY

- ▶ Private cloud
- ▶ Any business
- ▶ Turn-key, ready to go
- ▶ Business-ready applications
- ▶ Penta managed
- ▶ Long term backups
- ▶ Disaster recovery ready
- ▶ High security + SLA
- ▶ Premium service desk
- ▶ Data protection
- ▶ Fixed & predictable budget



### Corporate Cloud

#### CUSTOM BUILT

- ▶ Private cloud and infrastructure
- ▶ Any business
- ▶ Custom setups
- ▶ On-demand computing workloads
- ▶ Self or Penta managed
- ▶ Long term backups
- ▶ Custom-made disaster recovery
- ▶ High security + SLA
- ▶ Premium service desk
- ▶ Data protection
- ▶ Flexible billing

Mix features from the packages above, and/or integrate them as hybrid with your in-house IT

## INCLUDED AS STANDARD ON ALL PENTA PRODUCTS:



#### IT Support

- ▶ Premium Service Desk
- ▶ Assigned Account Manager
- ▶ VIP & Critical Support



#### Security

- ▶ Bank Level Security
- ▶ 24/7 Monitoring
- ▶ Regular Penetration Tests



#### IT Governance

- ▶ Regulatory Compliance
- ▶ Yearly Audits
- ▶ Included at no extra cost



#### Technical Expertise

- ▶ Specialist Teams
- ▶ Bespoke Setups
- ▶ CTO as a Service



#### Innovation

- ▶ Latest Technology
- ▶ R&D Labs
- ▶ Business Transformation

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# Service Portfolio



	<b>Penta Azure 365</b>	<b>Business Cloud</b>	<b>Corporate Cloud</b>
<b>General Characteristics</b>			
Business type	Any	Any	Any
Cloud type	Public	Private	Private
Dedicated infrastructure and servers	Option*	Yes	Yes
Billing	Per user/ Resource*	Per user	Flexible
Contract duration	One year	One or three year	One or three year
<b>Management</b>			
Self-managed			✓
Penta-managed	✓	✓	Option
<b>Business Applications</b>			
Microsoft Office applications	✓	✓	Option
Virtual Desktop	Option	✓	Option
Business process apps		✓	Option
Financial apps		✓	Option
Client third-party software		✓	✓
<b>Communications</b>			
Microsoft Teams	✓	Option	Option
VoIP telephony and switchboards	Option	✓	Option
Always-on email	✓	✓	Option
<b>Security</b>			
Bank-level security		✓	✓
Secure private network		✓	✓
Data encryption		✓	✓
Anti-spam/ Anti-malware	✓	✓	Option
Secure access	✓	✓	Option
Security audits		✓	Option
Mobile device management and security	✓	✓	Option
<b>Backup and Disaster recovery</b>			
Backup retention	90 days	5+ years	5+ years
Remote backup, any retention	Option	✓	✓
Disaster recovery-ready		✓	✓
<b>Support and Hardware management</b>			
Premium, all-inclusive support	Option	✓	Option
24/7 critical and VIP support		✓	✓
Assigned account manager		✓	✓
Local office management management	✓	✓	Option
<b>Cloud Storage</b>			
Microsoft OneDrive	✓		
Private cloud storage		✓	✓
Secure corporate file sharing		✓	Option
<b>Auditing and IT Governance</b>			
Data Loss revention and tamper-proofing systems	✓	✓	Option
Continuous compliance reports - ISAE 3402 Type II		✓	Option
FINMA, DFSA, SEC, PRA, GDPR, NIST compliance	Option*	✓	Option

\*Available with Azure